



To our Quattro Family & Friends

As we continue to work through these challenging times, Quattro continues to assess and monitor procedures to ensure every possible measure has been put in place for a safe and healthy environment for both our guests and our staff.

In addition to diligently monitoring and following all PROVINCIAL AND REGIONAL HEALTH UNIT GUIDELINES, here are some of the other things Quattro is doing to keep you safe during the Covid-19 pandemic.

- Working in close collaboration with ALGOMA PUBLIC HEALTH.
- All applicable entrance ways and various public areas have the APPROPRIATE SIGNAGE posted.
- MASKS are mandatory in all public areas.
- PLEXIGLASS has been installed at the Front Desk and in the restaurant.
- CONTACT TRACING ensuring we capture all information of everyone who attends our facility.
- STAFF TEMPERATURE is taken before every shift.
- SANITIZING STATIONS throughout the facility, including outside each meeting room, all public areas and entrance ways.
- Hospital grade CLEANING PRODUCTS are being used to disinfect and sterilize all surfaces.
- Additional equipment has been purchased such as the DUPRAY STEAM CLEANER- a commercial-grade steam cleaner producing unmatched steam temperatures up to 347°F / 175°C.
- "RESTORAIR" Rapid room recovery unit that utilizes ultraviolet light and an oxidation filter to eliminate airborne contaminants on soft surfaces and in the air.
- KEY CARDS are sterilized through a high temperature washing cycle.
- LINENS are laundered on the highest possible heat setting.
- Increased frequency of cleaning in COMMON AND HIGH TRAFFIC AREAS such as public areas and commonly touched surfaces.
- Additional time for ROOM CLEANING with special attention to more commonly used areas such as light switched and door knobs.
- HEPA FILTERS in our HVAC units are monitored and changed regularly.
- DEEP CLEANING of our rooms including mattresses, carpets, sofas, chairs, walls and doors.
- REMOTE CONTROLS once disinfected are placed in a sealed plastic bag for each guest stay.
- THE INDOOR HEATED SALT WATER POOL AND FITNESS CENTRE are CLOSED.
- BREAKFAST is TAKEAWAY ONLY. Food items are pre-wrapped with disposable cups and prepackaged utensils provided.
- The onsite RESTAURANT VINOTECCA will implement TAKE OUT ONLY with limited menu items. Pick up only. Room service is not available.
- Both PIZZATECCA & VINOTECCA have temporary modified hours.
- NIGHT CLEANING is scheduled in the restaurant and kitchen every evening after close.
- ALL STAFF MEMBERS are mandated to wear masks while on shift even when not in public areas.

Quattro continues to monitor the status of our provincial lockdown guidelines. Due to the timing of the announcements and the changing guidelines, some information is not accurately reflected on our websites, google, signage and third party sites. We appreciate everyone's patience during while we strive to do everything possible to keep a safe environment for our guests and our staff.